

ALPEN LODGE

House Rules

Dear Guests,

These rules are in place to ensure that you have a pleasant stay – and that we, as your hosts, can provide the best possible service. If you have any concerns or questions, please don't hesitate to contact us. We are committed to finding solutions and making sure you're satisfied.

The Stanzertal Valley is a "Clean Region", and we place great importance on treating nature and resources with care.

- Please air out the apartment twice a day for 5 minutes (fully open the windows!) to prevent condensation and moisture damage. After showering, ventilate the bathroom thoroughly, wipe down windows if necessary, and keep the bathroom door closed.
- For stays of 7 nights or more, towels will be changed once free of charge at the halfway point.
- Please do not wear shoes on the wooden floor. Store your skis only in the ski cellar and wipe up any wet spots on the parquet floor immediately.
- There is a private ski bootroom with skiboot heating at the disposal of our guests in the basement to the left.

- Please report any damages or issues right away – we are happy to help. The tenant is liable for damages as well as the loss of keys.
- Please keep noise to a minimum between 8:00 PM and 8:00 AM (room volume only).
- Overnight stays of unregistered guests are not allowed.
- Please turn off lights and electrical appliances, extinguish candles, and close all windows when leaving the apartment (save electricity).
- We do not assume any liability for valuables.
- Check-out is by 10:00 AM. Key handover and return of deposit/damage check can be arranged individually. Please leave the apartment in a tidy condition and separate waste using the bins provided.